

Animation Worksheet: Diagnostic Procedure

Name: _____ **Date:** _____

1. Diagnostic steps provide a _____ when you create a plan of action for each specific diagnostic situation.
2. By sticking to a similar plan, a technician will achieve maximum _____ when determining the condition of a vehicle.
3. The three goals of a diagnostic plan are: identifying the _____, identifying the _____, and determining the corrective action to repair the vehicle.

Fill in the missing steps of the diagnostic hierarchy shown in the video.

4. **Step 1:** Verify the _____.
5. **Step 2:** Preliminary _____.
6. **Step 3:** Diagnostic _____.
7. **Step 4:** Determine the _____ Cause.
8. **Step 5:** Perform the _____.
9. Verifying the concern is a big step in determining the condition and collecting information from the _____.
10. To verify a concern, a technician should attempt to _____ the problem during a test drive or under specific operating conditions.