

Automotive Technology 7th Edition
Chapter 4: Working as a Professional Service Technician
Matching Quiz

Name: _____

Date: _____

Matching: Choose the item in column 2 that best matches each item in column 1.

- | | | |
|--------------------------|---|-----------|
| 1. Repair order | A. Stall | 1. _____ |
| 2. Service Bay | B. RO | 2. _____ |
| 3. The Three Cs | C. Renewal Parts | 3. _____ |
| 4. Aftermarket Parts | D. Parts Retailer | 4. _____ |
| 5. Jobbers | E. Purchases parts directly from the manufacturer | 5. _____ |
| 6. Warehouse Distributor | F. Incentive to return the old part | 6. _____ |
| 7. Core Charge | G. Original Equipment | 7. _____ |
| 8. OE | H. Concern, Cause, and Correction | 8. _____ |
| 9. Rebuilt | I. Remanufactured | 9. _____ |
| 10. Formal Evaluation | J. Written evaluation on a regular basis | 10. _____ |

Automotive Technology 7th Edition

Chapter 4: Working as a Professional Service Technician

Matching Quiz

Answer Key

1. B
2. A
3. H
4. C
5. D
6. E
7. F
8. G
9. I
10. J