

Automotive Technology 7th Edition
Chapter 2: Careers in the Automotive Service Industry
Matching Quiz

Name: _____

Date: _____

Matching: Choose the item in column 2 that best matches each item in column 1.

- | | | |
|-------------------------|--|-----------|
| 1. Warranty | A. Service Writer | 1. _____ |
| 2. Service Manager | B. Manages several individual sales people | 2. _____ |
| 3. Shop Foreman | C. On-The-Job | 3. _____ |
| 4. Service Advisor | D. Guarantee | 4. _____ |
| 5. Parts Counter Person | E. A person who starts and operates a business | 5. _____ |
| 6. Sales Manager | F. Organizes the service facility | 6. _____ |
| 7. Work Order | G. Vehicle Identification Number | 7. _____ |
| 8. VIN | H. Documentation for work needing performed | 8. _____ |
| 9. Entrepreneur | I. Getting the correct part for the technician | 9. _____ |
| 10. OTJ | J. Verifies that the repair is completed | 10. _____ |

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Answer Key

1. D
2. F
3. J
4. A
5. I
6. B
7. H
8. G
9. E
10. C