

Manual Drivetrains and Axles 9th Edition

Chapter 1

Multiple Choice Quiz A

Name: _____ Date: _____

1. What does the tenth character in the Vehicle Identification Number (VIN) represent?
 - A. Engine code
 - B. Country of origin
 - C. Model year
 - D. Vehicle model

2. Where is the Vehicle Emissions Control Information (VECI) label typically located?
 - A. On the bottom side of the hood
 - B. Inside the glove compartment
 - C. On the driver's side door
 - D. On the vehicle's dashboard

3. What is the primary purpose of service records in vehicle maintenance?
 - A. To document the vehicle's resale value
 - B. To provide a history of service work performed
 - C. To track the warranty status of the vehicle
 - D. To record fuel efficiency data

4. What is indicated by the Gross Vehicle Weight Rating (GVWR) on the vehicle safety certification label?
 - A. The maximum weight of a vehicle
 - B. The maximum speed of the vehicle
 - C. The total weight of the vehicle without passengers
 - D. The weight distribution between front and rear axles

5. What is the significance of the Gross Axle Weight Rating (GAWR)?
 - A. It indicates the maximum towing capacity
 - B. It represents the vehicle's overall weight
 - C. It shows the maximum weight each axle can support
 - D. It specifies the recommended tire pressure

6. In the context of automotive repair, what does a 'campaign' typically refer to?
 - A. A marketing strategy for new vehicle models
 - B. A recall for safety or emissions concerns
 - C. A customer satisfaction survey
 - D. A manufacturer's initiative to improve product performance

7. What is the main function of a Technical Service Bulletin (TSB)?
 - A. To provide detailed repair instructions
 - B. To notify technicians of potential vehicle problems
 - C. To announce new vehicle features
 - D. To offer discounts on vehicle services

8. What is the role of the flat rate in labor time documentation?
- A. To determine the technician's pay rate
 - B. To calculate the total cost of parts
 - C. To schedule vehicle maintenance appointments
 - D. To estimate the time for vehicle service procedures
9. What information is crucial for ordering the correct parts for a vehicle repair?
- A. The vehicle's color and model
 - B. The technician's certification level
 - C. The Vehicle Identification Number (VIN)
 - D. The customer's personal preferences
10. What is typically included in the vehicle owner's manual that is beneficial for service technicians?
- A. Entertainment system instructions
 - B. Driving tips and tricks
 - C. Maintenance reminder light reset procedures
 - D. Warranty and insurance information

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Answer Key

1. C

2. A

3. B

4. A

5. C

6. D

7. B

8. D

9. C

10. C