

Automatic Transmissions and Transaxles 8th Edition

Chapter 1

Multiple Choice Quiz B

Name: _____ Date: _____

1. What is the purpose of the National Automotive Service Task Force (NASTF) website?
 - A. To provide a platform for vehicle owners to report issues
 - B. To offer training for service technicians
 - C. To list websites for all vehicle manufacturers' service information and costs
 - D. To sell automotive parts

2. What is the advantage of electronic service information over paper manuals?
 - A. It includes more detailed diagrams
 - B. It can be updated more frequently
 - C. It can be printed out for easy access at the vehicle
 - D. It is less expensive

3. What is included in the vehicle safety certification label?
 - A. The month and year of manufacture
 - B. The vehicle's top speed
 - C. The vehicle's original selling price
 - D. The names of the assembly line workers

4. What does the eighth character in a VIN often indicate?
 - A. The country of origin
 - B. The vehicle model
 - C. The engine code
 - D. The model year

5. What is the main menu in most electronic service information used for?
 - A. To display the vehicle's maintenance history
 - B. To show the major components of the vehicle
 - C. To list the vehicle's previous owners
 - D. To provide a platform for ordering parts

6. What is the main benefit of having written instructions or schematics at the vehicle during diagnosis or repair?
 - A. To ensure compliance with warranty requirements
 - B. To provide easy access and the ability to make notes
 - C. To comply with legal documentation requirements
 - D. To assist in customer communication

7. What is the purpose of the country of origin code in a VIN?
 - A. To indicate where the vehicle was assembled
 - B. To determine the vehicle's resale value
 - C. To track international sales
 - D. To identify the vehicle's designer

8. What is the significance of the model year in a VIN?
- A. It indicates the year the vehicle was sold
 - B. It represents the year the vehicle was designed
 - C. It reflects the year the vehicle was manufactured
 - D. It determines the vehicle's warranty period
9. What is the role of the service technician in documenting work orders?
- A. To record the results of inspections and tests
 - B. To specify the labor rate for each operation
 - C. To determine the vehicle's resale value
 - D. To list the vehicle's previous owners
10. What is the main difference between factory and aftermarket service manuals?
- A. Factory manuals are more expensive
 - B. Aftermarket manuals cover multiple years and/or models
 - C. Factory manuals include more detailed diagrams
 - D. Aftermarket manuals are only available in paper format

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Answer Key

1. C

2. C

3. A

4. C

5. B

6. B

7. A

8. C

9. A

10. B