

Name: \_\_\_\_\_ Date: \_\_\_\_\_

1. What does Preventative Maintenance (PM) refer to in the context of vehicles?
  - A. Regular vehicle cleaning
  - B. Refueling the vehicle
  - C. Periodic service work for a vehicle to function correctly for a longer period
  - D. Fixing damage after an accident
  
2. Which of the following intervals may specify the time for preventative maintenance?
  - A. After every 10,000 to 20,000 miles
  - B. Every six months
  - C. Once every year
  - D. When the vehicle is not functioning properly
  
3. Who among the following is responsible for checking a vehicle for damage before service work in most dealerships?
  - A. Customer
  - B. Service advisor
  - C. Vehicle manufacturer
  - D. Car washer
  
4. What should be protected inside the vehicle using commercially available plastic or paper coverings before most service work is performed?
  - A. Radio
  - B. Seats
  - C. Dashboard
  - D. Gearbox
  
5. Before starting routine preventative maintenance, technicians are advised to:
  - A. Clean the vehicle first
  - B. Ensure the hood is securely held open
  - C. Start the engine
  - D. Deflate the tires
  
6. What does milky colored coolant indicate?
  - A. Old coolant
  - B. It's time for an oil change
  - C. Oil in the system due to a faulty engine gasket
  - D. Nothing; this is a normal condition
  
7. What is a crucial aspect to consider when using coolant test strips?
  - A. The color of the strip
  - B. The specified type of coolant they're designed for
  - C. The size of the strip
  - D. The cost of the strip

8. Which of the following accurately describes the heater core?
- A. It's an exterior component of the vehicle
  - B. It's a large radiator outside the car
  - C. It resembles a small radiator and is situated inside the vehicle
  - D. It's a hose connecting the engine to the cooling system
9. How should automatic transmission fluid levels typically be checked?
- A. With the vehicle parked on a slope
  - B. With the engine off and transmission in drive
  - C. When the vehicle has been sitting for several days
  - D. The vehicle should be on a level surface, and the fluid should be at normal operating temperature
10. Why should one avoid overfilling an automatic transmission/transaxle?
- A. It might stain the driveway
  - B. Overfilling will make the fluid change color
  - C. It causes the fluid to foam, which can't adequately lubricate or operate the hydraulic clutches
  - D. There's no harm in overfilling

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Chapter 14

Multiple Choice Quiz A

Answer Key

1. C

2. B

3. B

4. B

5. B

6. C

7. B

8. C

9. D

10. C