

Automotive Technology 7th Edition
Chapter 134
Multiple Choice Quiz B

Name: _____ Date: _____

1. What should parts specialists also know how to find about the vehicle?
 - A. Vehicle build date
 - B. Vehicle-specific options
 - C. Body style and chassis type
 - D. All of the above

2. What are correction bulletins used for?
 - A. To inform about new products
 - B. To refer to catalog errors
 - C. To provide installation methods
 - D. To offer replacement part numbers

3. What does OD stand for?
 - A. Overdrive
 - B. Outside diameter
 - C. Both A and B
 - D. None of the above

4. What is a loss leader?
 - A. A product sold at a high discount
 - B. A product sold at a slight discount
 - C. A product sold at a loss to attract customers
 - D. A product sold at a premium price

5. What is an end cap used for?
 - A. To display promotional or sale items
 - B. To store excess inventory
 - C. To support the shelf structure
 - D. To display regular-priced items

6. How are discounts, selling prices, and percentages calculated?
 - A. Using a calculator
 - B. Estimation
 - C. Specific software
 - D. Either A or C

7. What is the value of housekeeping skills?
 - A. To keep the store clean
 - B. To manage inventory
 - C. To create a safe environment
 - D. Both A and C

8. What is a VIN code?

- A. A unique identifier for vehicles
- B. A code for vehicle parts
- C. A discount code for customers
- D. Not specified in the chapter

9. What reference materials are available to parts specialists?

- A. Parts specification guides
- B. Illustrated part guides
- C. Cross-reference lists
- D. All of the above

10. Which of the following parts orders would be considered a special order?

- A. An order placed once a week
- B. An order for a part the store does not normally stock
- C. An order for new customers only
- D. An order intended only for store employees

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Answer Key

1. D

2. B

3. C

4. C

5. A

6. D

7. D

8. A

9. D

10. B