

Chapter 4 Working As A Professional Service Technician

Find the words in the grid. Words can go across, down and in the two forward diagonals.

N H Q L T T T E A M W O R K B H N H G Z C G V
R Z W M Q L E Z X X T B Q V K N L T W L R F Q
T E P P W P V A C O U N S E L O R B T L I Y J
A N M H F X C Z C F C O N C E R N N T T T T T
R F M O F N V O K H M J X T M M L K V R I R M
E C T P V P K D R G E N O K K H R T L N C E E
M J M E G E D Z T E T R N B V N R V T D A P N
O T C R R C A D V O C A T E B P P Y D G L A T
V R C D Z M R N W C V R S R S E B R N R T I O
E A A U C T A V D P C U G T E C R I Z B H R R
A I U S O M T R R I O U R R R T G L N M I O N
N N S E R C X R K H N A S O O G H O D T N R Y
D E E D E G N Z E E P S S T A L I I L R K D H
R E V P C R X R Q L T I P L O T E I C L I E G
E H H A H H A V A L V P F E C M U M T S N R H
P X J R A W L W L D L R A E C B E R O P G C Q
L Z K T R Q E A A G W T R R E T N R N D A L D
A Z M S G N T L C K Y R T R T V C K P O E Q F
C L L T E S R Y P R O G P R L S T W C A B L L
E T P R M M Z H F C S E R V I C E B A Y Y M K
P X F T V O R I G I N A L E Q U I P M E N T T
I N F O R M A L E V A L U A T I O N W M B L V
P L F O R M A L E V A L U A T I O N V G Y L N

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Advisor	Correction	Jobber	Role model
Advocate	Counselor	Mentor	Service bay
Aftermarket parts	Critical thinking	Original equipment	Stall
Cause	Customer pay	Rebuilt	Teacher
Coach	Ethics	Remove and inspect	Teamwork
Concern	Flagging	Remove and replace	Trainee
Core	Formal evaluation	Renewal parts	Used parts
Core charge	Informal evaluation	Repair order	Warehouse