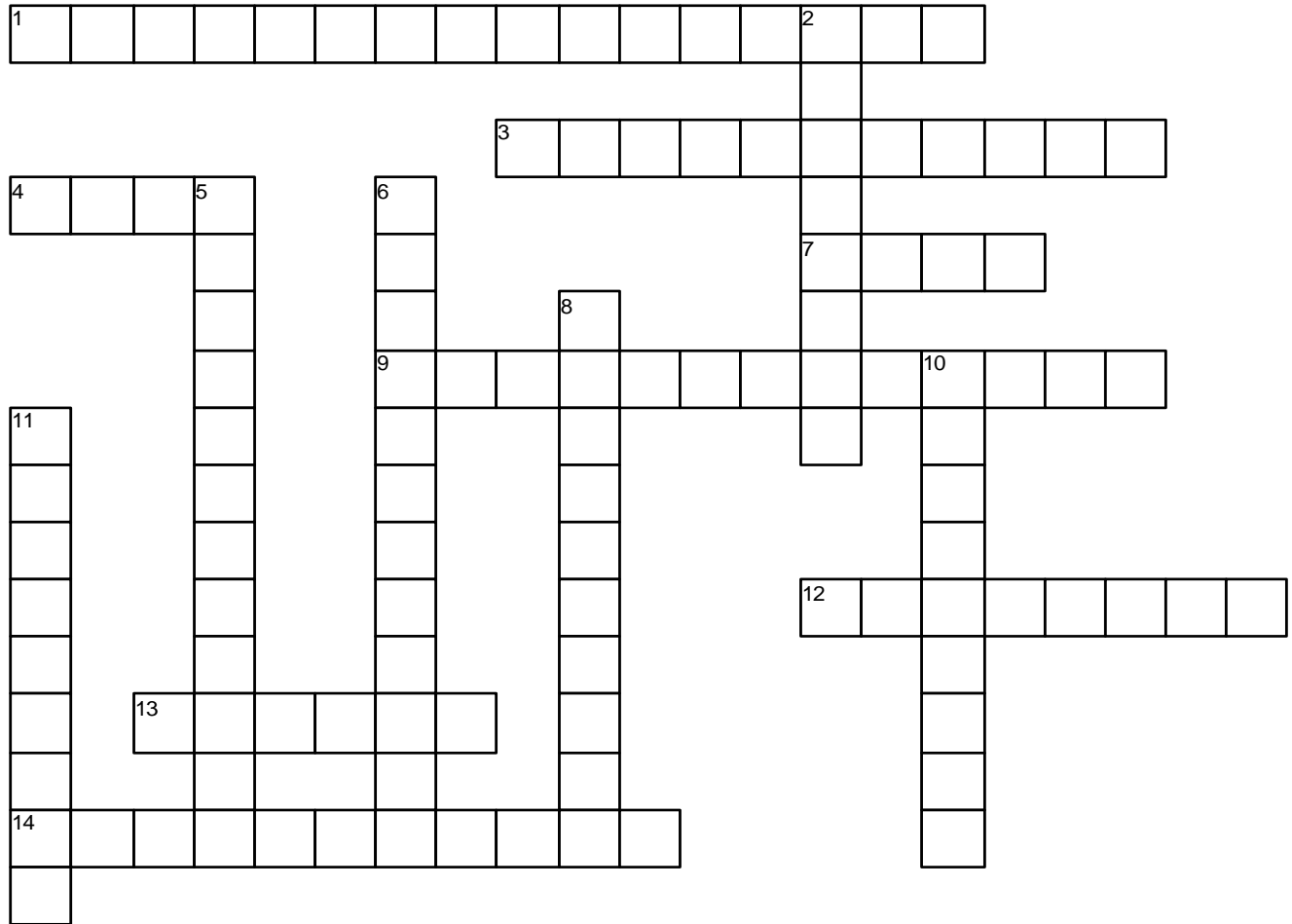


Strategy-Based Diagnosis

Chapter 85



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ACROSS

- 1 Step one of the diagnostic process is to _____.
- 3 Any code that is displayed on a scan tool when the MIL is not on is called a _____.
- 4 Step three of the diagnostic process is to retrieve _____.
- 7 A _____ is defined as an engine-operating drive cycle that contains the necessary conditions for a particular test to be performed.
- 9 Step six of the diagnostic process is to _____ to system or cylinder.
- 12 Vehicle manufacturers have been giving the technician more and more data on a scan tool connected to the _____ connector.
- 13 After verifying the problem (concern), perform a thorough _____ inspection and basic test.
- 14 _____ scan tools are designed to function on more than one brand of vehicle.

DOWN

- 2 Short term and _____-_____ fuel trim values are required freeze-frame data items.
- 5 Connecting the outlet of the _____ to the hose that was removed from the vacuum brake booster allows smoke to enter the intake manifold.
- 6 Step five of the diagnostic process is to look at _____.
- 8 The _____ is different for each vehicle manufacturer but a universal one may work in many cases.
- 10 A _____ adapter may be plugged into a DLC and transmit global OBD-II information to a smart phone that has a scan tool app installed.
- 11 Step four of the diagnostic process is to check for _____ service bulletins.