

Automotive Technology 7th Edition

Chapter 2 – Careers in the Automotive Service Industry

Lesson Plan



CHAPTER SUMMARY:

1. The Need for Automotive Technicians, and The Need for Continuous Vehicle Service
2. Technician Work Sites, Technician Job Classification, and Service Management Job Classifications
3. Parts-Related Positions, Vehicle Sales Jobs, and Typical Automotive Organization Arrangement



OBJECTIVES:

1. Discuss the need for servicing vehicles and the sites at which servicing is performed.
2. Describe the various technician positions and the training experience needed for each.
3. Explain the relationship of the service advisor and the service manager to others in a shop.
4. Discuss parts-related jobs and sales jobs in the automotive service industry and explain the typical automotive organization arrangement.



RESOURCES: (All resources may be found at jameshalderman.com)

1. Task Sheet: Vehicle Service Facility Visit
2. Chapter PowerPoint
3. Crossword Puzzle and Word Search
4. Videos: [\(A0\) Automotive Fundamentals Videos](#)
5. Animations: [\(A0\) Automotive Fundamentals Animations](#)



ACTIVITIES:

1. Task Sheet: Vehicle Service Facility Visit
2. Crossword Puzzle and Word Search



ASSIGNMENTS:

1. Chapter crossword and word search puzzles from the website.
2. Complete end of chapter quiz from the textbook.
3. Complete multiple choice and short answer quizzes downloaded from the website.



CLASS DISCUSSION:

1. Review and group discussion chapter [Frequently Asked Questions](#) and [Tech Tips](#) sections.
2. Review and group discussion of the five (5) chapter [Review Questions](#).



NOTES AND EVALUATION: