1. Verify that the front shock absorber requires replacement. Check all that apply:

Evaluation (Enter number from 4, 3, 2, 1) :\_\_\_\_\_\_\_\_\_

Meets ASE Task: A4 – D-1 – P-2

Time on Task:\_\_\_\_\_\_\_\_\_\_\_\_\_

Make/Model/Year:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

VIN:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date:\_\_\_\_\_\_\_\_\_\_\_\_\_

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Front Shock Absorber Replacement**

bent or damaged shock or mounting hardware.

shock absorber is leaking hydraulic fluid.

excessively worn - causing tire wear or riding comfort problems

Other (describe): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2. Compare the replacement shocks to the original shocks to be sure that they are correct.

OK \_\_\_\_\_ NOT OK \_\_\_\_\_

**NOTE:** All shock absorbers should be replaced in pairs only. Do not replace just one shock absorber.

3. Check the service information for the specified replacement procedure.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

4. Safely hoist the vehicle.

5. Remove the lower shock absorber retaining bolts (nuts) as per the service information instructions.

6. Extend the rod on the replacement shock and install the lower retaining bolts (nuts).

7. Lower the vehicle and install the upper retaining fastener.

8. Bounce the vehicle to check that the replacement shock does not interfere with any part of the suspension or frame.

9. Test drive the vehicle before returning it to the customer.