

Name _____

MATCHING. Choose the item in column 2 that best matches each item in column 1.

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|--|---------------------------------|-----------|
| 1) Warranty | A) Independent shops | 1) _____ |
| 2) Factory training | B) Oil and filter change | 2) _____ |
| 3) Aftermarket training | C) Performed at a dealership | 3) _____ |
| 4) Lube tech job | D) Keeps customer informed | 4) _____ |
| 5) New car prep technician | E) Shop foreman | 5) _____ |
| 6) Service technician | F) Install dealer level options | 6) _____ |
| 7) Assigns work to technicians | G) General manager | 7) _____ |
| 8) Service advisor | H) Dealership technicians | 8) _____ |
| 9) Assigns work hours and technician pay | I) Service manager | 9) _____ |
| 10) Owns the dealership | J) Performs brake repairs | 10) _____ |
| | K) Dealership principal | |