

Name _____

MATCHING. Choose the item in column 2 that best matches each item in column 1.

- | | | |
|--------------------------------------|-----------------------------------|-----------|
| 1) Service Information | A) Specifications | 1) _____ |
| 2) TSB | B) History of service work | 2) _____ |
| 3) Recall | C) Owners manual | 3) _____ |
| 4) Work order | D) Record of what work was done | 4) _____ |
| 5) Technician documentation | E) Increase customer satisfaction | 5) _____ |
| 6) Flat rate | F) A legal document | 6) _____ |
| 7) Service records | G) Special service tool | 7) _____ |
| 8) SST | H) Potential vehicle problem | 8) _____ |
| 9) Has dash symbol meanings | I) NASTF | 9) _____ |
| 10) Resource for factory information | J) Labor time | 10) _____ |
| | K) ASE | |

Answer Key

Testname: MATCH 15

1) A

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2) H

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3) E

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4) F

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5) D

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6) J

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7) B

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8) G

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9) C

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10) I

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