

Chapter 1

The Diagnostic Process

Z T W D R I V E C Y C L E M N K M R
S Z R D T T R I P T R N L G M Q O L
M V Y R P R O B L E M R N R B T C P
O V L P C P B Z B K K I L N C N M E
K K R R A Y K V Y Y W M V E T V N N
E P O M H P K R J O B V N W T K E D
M C M E W M E M R T P N M J G R N I
A W J R O G K R L B O N B S U C X N
C R V N M Y A V T C J S K S T L X G
H K Y E D N R L K E T B S R H A P C
I O Z H R K V N G G S E C B V R R O
N E Z M D I I P F V R T R P M X W D
E R M K B L F L W P K L C B T D N E
R M K H A M H Y B D V N Q Y N H L X
X R W T N D T V M C G Y N K T Z T T
F L A S H C O D E R E T R I E V A L
L D G R L L L G R J T Q Z X H T N L
K T T T M P L L K F C Q C L T L K H

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Data link connector

Drive cycle

Flash code retrieval

KOEO

KOER

Narrowing

Paper test

Pending code

Pressure

Problem

Smoke machine

STAR

Trip

TSB

Verify