

Name _____

MULTIPLE CHOICE. Choose the one alternative that best completes the statement or answers the question.

- 1) What is the factory scan tool for Chrysler-Jeep vehicles? 1) _____
A) WiTECH
B) Tech 2
C) Snap-On
D) IDS

- 2) Technician A says that generic scan tools must be able to read all generic OBD-II codes. 2) _____
Technician B says that all generic scan tools must be able to read manufacturer OBD-II trouble codes. Which technician is correct?
A) Technician A
B) Technician B
C) Both technicians
D) Neither technician

- 3) Which scan tool can access detailed information on many different makes and models? 3) _____
A) Snap-On Solus
B) AutoEnginuity
C) OTC Genisys
D) Any of the above

- 4) Which diagnostic step is the most important aspect of diagnosis? 4) _____
A) Retrieve the trouble codes
B) Visual inspection
C) Check the service bulletins
D) Verify the problem

- 5) How many steps does the book outline for a systematic diagnostic procedure? 5) _____
A) Six
B) Four
C) Five
D) Eight

- 6) What is the factory scan tool for General Motors vehicles? 6) _____
A) WiTECH
B) Snap-On
C) IDS
D) Tech 2

- 7) A global (generic) OBD-II scan tool is capable of displaying _____. 7) _____
A) Emission related data only
B) Emission related DTCs
C) All data
D) Both A and B on most global scan tools

- 8) Where is the data link connector (DLC) located on OBD-II vehicles (1996 and newer)? 8) _____
- A) Under the dash
 - B) Can be either under the hood or under the dash
 - C) Under the hood on the passenger side
 - D) In the glove box (instrument panel compartment)
- 9) What is the first step of the diagnosis process? 9) _____
- A) Verify the problem
 - B) Check for technical service bulletins
 - C) Retrieve the diagnostic trouble codes
 - D) Look at scan tool data
- 10) What is the factory scan tool for Toyota vehicles? 10) _____
- A) Techstream
 - B) IDS
 - C) Tech 2
 - D) Snap-On

Answer Key

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1) A

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2) A

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3) D

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4) B

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5) A

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6) D

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7) D

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8) A

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9) A

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10) A

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