

Name _____

MATCHING. Choose the item in column 2 that best matches each item in column 1.

- | | | |
|--------------------------------|-----------------------------------|-----------|
| 1) TSB | A) Dash symbols meaning | 1) _____ |
| 2) Owner's Manual | B) 10th | 2) _____ |
| 3) VIN digit is model year | C) Front wheel drive | 3) _____ |
| 4) Recall | D) Has VIN and GVWR | 4) _____ |
| 5) Work order | E) Emission control information | 5) _____ |
| 6) Technician documentation | F) History of service work | 6) _____ |
| 7) Flat rate | G) Increase customer satisfaction | 7) _____ |
| 8) Service records | H) Legal document | 8) _____ |
| 9) SST | I) Labor time | 9) _____ |
| 10) FWD | J) 8th | 10) _____ |
| 11) Safety certification label | K) Special service tool | 11) _____ |
| 12) VECI label | L) Record of what work was done | 12) _____ |
| | M) Potential vehicle problem | |

Answer Key

Testname: CHASSIS8_MATCH1

1) M

Page Ref: 2

2) A

Page Ref: 1

3) B

Page Ref: 6

4) G

Page Ref: 2

5) H

Page Ref: 3

6) L

Page Ref: 3

7) I

Page Ref: 3

8) F

Page Ref: 3

9) K

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10) C

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11) D

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12) E

Page Ref: 7