

Name \_\_\_\_\_

**MULTIPLE CHOICE. Choose the one alternative that best completes the statement or answers the question.**

- 1) What type notification relates to repairs that are always covered by the manufacturer to correct a safety or emission-related concern?
  - A) Recall
  - B) Technical Service Bulletin
  - C) Both A and B
  - D) Neither A nor B
  
- 2) Four tenths of an hour is how many minutes?
  - A) 14
  - B) 24
  - C) 34
  - D) 44
  
- 3) Two technicians are discussing the need for the history of the vehicle. Technician A says that an accident could cause faults due to hidden damage. Technician B says that some faults could be related to a previous repair. Which technician is correct?
  - A) Technician A only
  - B) Technician B only
  - C) Both technicians A and B
  - D) Neither technician A nor B
  
- 4) The passenger side is called \_\_\_\_\_.
  - A) the right side
  - B) the left side
  - C) either the right or the left side, depending on how the vehicle is viewed
  - D) Both A and B
  
- 5) The first character of the vehicle identification number is the country of origin. Where was the vehicle built that has a "5" as the first character?
  - A) United States
  - B) Canada
  - C) Mexico
  - D) Japan
  
- 6) Aftermarket service information is available in what format?
  - A) Manuals
  - B) CDs or DVDs
  - C) Internet
  - D) All of these are possible source formats.

- 7) Technical service bulletins (TSBs) are issued by the \_\_\_\_\_.
- A) vehicle manufacturer
  - B) local dealer
  - C) federal government
  - D) state or local government
- 8) The vehicle safety certification label includes all of these EXCEPT \_\_\_\_\_.
- A) VIN
  - B) GVWR
  - C) tire pressure recommendation
  - D) GAWR
- 9) The labor rate for each operation is included on the work order and is added by the \_\_\_\_\_.
- A) service technician
  - B) service advisor
  - C) shop owner or designated warranty person
  - D) Any of the above
- 10) What does NOT need to be included on the work order?
- A) Vehicle description
  - B) Miles on the odometer
  - C) The brand of gasoline used
  - D) The estimate of the repair

## Answer Key

Testname: ASSA8\_1B

1) A

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2) B

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3) C

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4) A

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5) A

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6) D

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7) A

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8) C

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9) C

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10) C

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