

Name \_\_\_\_\_

**MULTIPLE CHOICE. Choose the one alternative that best completes the statement or answers the question.**

- 1) The passenger side is called \_\_\_\_\_.
  - A) the right side
  - B) the left side
  - C) either the right or the left side, depending on how the vehicle is viewed
  - D) Both A and B
  
- 2) Which type of manual or service information includes the flat rate time and the cost of parts?
  - A) Labor guides
  - B) Factory service manuals
  - C) Component location guides
  - D) Free Internet sites
  
- 3) The labor rate for each operation is included on the work order and is added by the \_\_\_\_\_.
  - A) service technician
  - B) service advisor
  - C) shop owner or designated warranty person
  - D) Any of the above
  
- 4) Four tenths of an hour is how many minutes?
  - A) 14
  - B) 24
  - C) 34
  - D) 44
  
- 5) A vehicle with the engine in the front can be \_\_\_\_\_.
  - A) front-wheel drive
  - B) rear-wheel drive
  - C) four-wheel drive
  - D) Any of these
  
- 6) A campaign (recall) is mailed to the owner of a vehicle from the \_\_\_\_\_.
  - A) vehicle manufacturer
  - B) local dealer
  - C) federal government
  - D) state or local government
  
- 7) Which of the following are performed at no cost to the vehicle owner?
  - A) TSBs
  - B) Campaigns (recalls)
  - C) Either A or B
  - D) Neither A nor B

8) Which character of the VIN indicates the year of the vehicle?

- A) Tenth
- B) Eighth
- C) First
- D) None of these

9) The vehicle safety certification label includes \_\_\_\_\_.

- A) month and year of manufacture
- B) gross vehicle weight rating
- C) VIN
- D) All of these

10) The VECI label includes all of these EXCEPT \_\_\_\_\_.

- A) engine identification
- B) horsepower and torque rating of the engine
- C) California emission standard
- D) EPA emission standard

## Answer Key

Testname: ASSA8\_1A

1) A

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2) A

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3) C

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4) B

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5) D

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6) A

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7) B

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8) A

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9) D

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10) B

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