

Name _____

MATCHING. Choose the item in column 2 that best matches each item in column 1.

- | | | |
|--------------------------------|-----------------------------------|-----------|
| 1) TSB | A) Has VIN and GVWR | 1) _____ |
| 2) Owner's Manual | B) Emission control information | 2) _____ |
| 3) VIN digit is model year | C) Legal document | 3) _____ |
| 4) Recall | D) Front wheel drive | 4) _____ |
| 5) Work order | E) Potential vehicle problem | 5) _____ |
| 6) Technician documentation | F) 8th | 6) _____ |
| 7) Flat rate | G) Increase customer satisfaction | 7) _____ |
| 8) Service records | H) 10th | 8) _____ |
| 9) SST | I) Special service tool | 9) _____ |
| 10) FWD | J) Record of what work was done | 10) _____ |
| 11) Safety certification label | K) Labor time | 11) _____ |
| 12) VECI label | L) Dash symbols meaning | 12) _____ |
| | M) History of service work | |

Answer Key

Testname: ASSA8_MATCH1

1) E

Page Ref: 2

2) L

Page Ref: 1

3) H

Page Ref: 6

4) G

Page Ref: 2

5) C

Page Ref: 3

6) J

Page Ref: 3

7) K

Page Ref: 3

8) M

Page Ref: 3

9) I

Page Ref: 5

10) D

Page Ref: 5

11) A

Page Ref: 7

12) B

Page Ref: 7