

Name _____

MULTIPLE CHOICE. Choose the one alternative that best completes the statement or answers the question.

- 1) Technician A says that if the opposite DTC can be set, the problem is the component itself. Technician B says that if the opposite DTC cannot be set, the problem is with the wiring or grounds. Which technician is correct? 1) _____
A) Technician A only
B) Technician B only
C) Both technicians
D) Neither technician
- 2) Technician A says that re-programming a PCM using the J2534 system requires a factory scan tool. Technician B says that re-programming a PCM using the J2534 system required Internet access. Which technician is correct? 2) _____
A) Technician A only
B) Technician B only
C) Both technicians
D) Neither technician
- 3) Technician A says that most TSBs involve a specific stored DTC. Technician B says that the ECT and IAT reading should be close to the same temperature after the vehicle sits for several hours. Which technician is correct? 3) _____
A) Technician A only
B) Technician B only
C) Both technicians
D) Neither technician
- 4) Technician A says that a symptom may be corrected without correcting the cause of the problem. Technician B says that verifying the repair will determine if the root cause of the problem has been repaired. Which technician is correct? 4) _____
A) Technician A only
B) Technician B only
C) Both technicians
D) Neither technician
- 5) Technician A says that a power balance test is the best way to isolate the problem cylinder. Technician B says that a compression and cylinder leakage test can help determine the cause of the problem. Which technician is correct? 5) _____
A) Technician A only
B) Technician B only
C) Both technicians
D) Neither technician

- 6) What is the first step of the diagnosis process? 6) _____
A) Verify the problem
B) Look at scan tool data
C) Retrieve the diagnostic trouble codes
D) Check for technical service bulletins
- 7) Which of the following should be checked before returning the vehicle to the customer? 7) _____
A) The radio is turned off
B) The vehicle is clean
C) The radio presets and clock have been restored
D) All of these are correct
- 8) Technician A says that generic scan tools must be able to read all generic OBD-II codes. Technician B says that all generic scan tools must be able to read manufacturer OBD-II trouble codes. Which technician is correct? 8) _____
A) Technician A only
B) Technician B only
C) Both technicians
D) Neither technician
- 9) Technician A says that the first step in the diagnostic process is to verify the problem (concern). Technician B says that the second step is to perform a thorough visual inspection. Which technician is correct? 9) _____
A) Technician A only
B) Technician B only
C) Both technicians
D) Neither technician
- 10) How many times must the ignition switch be cycled to put a Chrysler computer in self-test mode? 10) _____
A) Two
B) Five
C) Eight
D) One

Answer Key

Testname: AEEP8_44B

1) C

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2) B

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3) C

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4) C

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5) C

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6) A

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7) D

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8) A

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9) C

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10) A

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