

Name _____

MULTIPLE CHOICE. Choose the one alternative that best completes the statement or answers the question.

- 1) Technician A says that knowing if there are any stored diagnostic trouble codes (DTCs) may be helpful when checking for related technical service bulletins (TSBs). Technician B says that only a factory scan tool should be used to retrieve DTCs. Which technician is correct? 1) _____
 - A) Technician A only
 - B) Technician B only
 - C) Both technicians
 - D) Neither technician

- 2) Technician A says that when checking engine oil, it is normal for the oil to catch fire if lit by a match. Technician B says that oil on the dipstick that catches fire when lit is a sign of fuel in the oil. Which technician is correct? 2) _____
 - A) Technician A only
 - B) Technician B only
 - C) Both technicians
 - D) Neither technician

- 3) When should DTCs be cleared? 3) _____
 - A) After the problem has been verified
 - B) After pinpointing a problem cylinder
 - C) After consulting TSBs
 - D) After the repair has been verified

- 4) Technician A uses a scan tool to clear stored DTCs. Technician B says that clearing DTCs will also clear all of the noncontinuous OBD-II monitors. Which technician is correct? 4) _____
 - A) Technician A only
 - B) Technician B only
 - C) Both technicians
 - D) Neither technician

- 5) How many times must the ignition switch be cycled to put a Chrysler computer in self-test mode? 5) _____
 - A) Two
 - B) Five
 - C) Eight
 - D) One

- 6) Technician A says that it is a good idea to perform a test drive before attempting repairs. Technician B says that its a good idea to let the customer accompany the technician on the test drive. Which technician is correct? 6) _____
 - A) Technician A only
 - B) Technician B only
 - C) Both technicians
 - D) Neither technician

- 7) Technician A says that most TSBs involve a specific stored DTC. Technician B says that the ECT and IAT reading should be close to the same temperature after the vehicle sits for several hours. Which technician is correct? 7) _____
- A) Technician A only
 - B) Technician B only
 - C) Both technicians
 - D) Neither technician
- 8) What is the factory scan tool for Chrysler brand vehicles equipped with CAN? 8) _____
- A) Star Scan
 - B) Tech 2
 - C) NGS
 - D) Master Tech
- 9) All these actions involve verifying the problem EXCEPT _____. 9) _____
- A) Look for aftermarket parts
 - B) Determine the temperature the when problem occurred
 - C) Check the MIL
 - D) Look for TSBs
- 10) Technician A says that generic scan tools must be able to read all generic OBD-II codes. Technician B says that all generic scan tools must be able to read manufacturer OBD-II trouble codes. Which technician is correct? 10) _____
- A) Technician A only
 - B) Technician B only
 - C) Both technicians
 - D) Neither technician

Answer Key

Testname: AEEP8_44A

1) A

Page Ref: 639, 641

2) B

Page Ref: 637

3) D

Page Ref: 640

4) C

Page Ref: 640, 651

5) A

Page Ref: 643

6) C

Page Ref: 637

7) C

Page Ref: 639

8) A

Page Ref: 641

9) D

Page Ref: 635-637

10) A

Page Ref: 641