

Name _____

MATCHING. Choose the item in column 2 that best matches each item in column 1.

- | | | |
|-------------------------------------|-----------------------------------|----------|
| 1) Service Information | A) 0.12 | 1) _____ |
| 2) TSB | B) Owners manual | 2) _____ |
| 3) Recall | C) History of service work | 3) _____ |
| 4) Flat rate | D) 0.02 | 4) _____ |
| 5) Service records | E) Special service tool | 5) _____ |
| 6) SST | F) Increase customer satisfaction | 6) _____ |
| 7) Reminder light reset information | G) Labor time | 7) _____ |
| 8) 12 minutes in tenths of an hour | H) Specifications | 8) _____ |
| | I) Potential vehicle problem | |

Answer Key

Testname: ENGINES9_MATCH8

1) H

Page Ref: 77

2) I

Page Ref: 80

3) F

Page Ref: 80-81

4) G

Page Ref: 79

5) C

Page Ref: 76

6) E

Page Ref: 82

7) B

Page Ref: 76

8) D

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