

Chapter 1

Service Information, Work Orders, And Vehicle Identification

Find the words in the grid. Words can go across, down and in the two forward diagonals.

B W Y B R Y D X Q T F C R R V K D N D Q K Y R N G M V
 V K T E C H N I C A L S E R V I C E B U L L E T I N E
 J R V Q K Y M F M H N D K T T B D N T X C R K N C K H
 T Y T J N N K M Y T R L G X M N L F X J E H D W D G I
 S G N F F C Z L G O Y R R V J D N T P D K P G M N K C
 P R N K Z L P G R R N W N J C V G B R C X R M I Y B L
 E O Z T L L A I D F W G V B Z Z Q O K N C M T Z P Q E
 C S W F R K A T T N J H J N K X K K R R V A Q L W M I
 I S R N X P R N R F C O U N T R Y O F O R I G I N R D
 A A V D E P M K Z A M Q G Y O R M M V T Q N B C B L E
 L X Y R L R F B L X T B K W L Z J R H N M M D N V T N
 S L R J R N W T K W E X R Q K F G L Y H R Y K J S T
 E E C M C Q H S G Z J N N N W Y I P H F L T M K M E I
 R W P R B F N N M M L G Q M D E L H N H D P S H K R F
 V E R K N H N M X A I J K N W G M G G X M N F A T V I
 I I W N Y T H W J A N M Z E W B R D Q L T K Y Z R I C
 C G Q L Q K T K P P Y U L R C N F D L R T H Z T Z C A
 E H K L F H M M L L G C A R H Y C J H F D Z K F R E T
 T T M J Q P A T X L I X D L Z D L Y L P T H B N V R I
 O R V R Q C K Z T H R R Z G M L Z P X V C K N C J E O
 O A G G N Y T L E H F E T D H J B L R K E R G F Q C N
 L T Y H L M K V P L K C M D W M C F M F T C M G J O N
 S I V L W L S F D Q H A M D K B X W F Y K Z I P K R U
 P N M P Y S Z W L Q V L N M M Q H N T G D R J C X D M
 R G B X O K R T M B J L L L P H W V K L L T K R Q S B
 R P T R G V L M O D E L Y E A R G N Y C P M H R L M E
 Q V G L J S E R V I C E I N F O R M A T I O N R F K R

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| Campaign | Repair order |
| Country of origin | Service information |
| Flat rate | Service records |
| Gross axle weight rating | Special service tools |
| Gross vehicle weight rating | Technical service bulletin |
| Model year | VECI |
| NHTSA | Vehicle identification number |
| Owner's manual | Work order |
| Recall | |