

Vehicle Service Information

Meets ASE Task: (A6-A-1) Research the vehicle and service information, vehicle history and TSBs. (P-1)

Name _____ Date _____ Time on Task _____

Make/Model/Year _____ VIN _____ Evaluation: 4 3 2 1

_____ 1. Vehicle and/or suspension/steering-related technical service bulletins (TSBs).

A. Topic _____ Bulletin number _____
Problem/correction _____

B. Topic _____ Bulletin number _____
Problem/correction _____

C. Topic _____ Bulletin number _____
Problem/correction _____

D. Topic _____ Bulletin number _____
Problem/correction _____

_____ 2. Vehicle history of repair. List all suspension/steering-related repairs from customer records or repair order files.

_____ 3. List all suspension/steering-related service precautions as published in service information.

a. _____	e. _____
b. _____	f. _____
c. _____	g. _____
d. _____	h. _____

_____ 4. Determine the location of the following suspension/steering service information and where (books, CD, Web site) it was found.

a. Suspension/steering torque specifications: _____	Located _____
b. Alignment specification: _____	Located _____
c. Tire information _____	Located _____
d. Other (specify) _____	Located _____