Wheels: A letter from J. B of Tipp City says, "I have a 1994 Plymouth 6-cylinder Voyager. My problem is my heater. The heater heats fine but when I turn the fan on, the air is shut off like something closes off the heat and air. It was suggested that I needed a new switch, but in two tries it hasn't been fixed. I hope you can help me."

Halderman: It appears that a blend door is loose and blocks airflow when the blower motor forces air through the system. The blend door (and there are several) are controlled by a cable or a vacuum-operated actuator on this model (newer units use electric motors to control the position of the doors). The problem could be as simple as a loose screw, which holds the cable in position. I doubt from your description of the problem that the fan switch is at fault. Most fan related problems are due to defective blower motor resistors located behind the glove compartment. Have the vehicle diagnosed by a professional service technician to avoid replacing parts unnecessarily.

