Wheels: A question from Thomas asks, "I bought a 2000 Grand Marques new and ever since it has used about 2 quarts of oil between 3000 mile changes. The dealer says it is because the engines run so hot. They also said when it was in warranty, the criteria to fix it was a quart or more in 900 miles. Less than that they would do nothing. I never had that kind of consumption in my 1986, 1992 and 1997 Grand Marques. It isn't dripping on the drive or smoking out the exhaust. Where is it going?"

Halderman: Most engines use some oil and it is usually caused by oil seeping past the valve stem seals or even through a small crack in the cylinder head leading to the exhaust and therefore, the oil would be burned and no visible smoke observed. It does not take much to use two quarts every 3000 miles. My suggestion is to use a different brand of engine oil and see if this helps. Also Ford (Mercury) recommends the use of SAE 5W-20 engine oil.

