



# Vehicle Service Information and TSBs

**Meets NATEF Task:** (A3-A-2) Research applicable vehicle and service information, such as suspension and steering system operation, vehicle service history, and TSBs. (P-1)

Name \_\_\_\_\_ Date \_\_\_\_\_ Time on Task \_\_\_\_\_

Make/Model/Year \_\_\_\_\_ VIN \_\_\_\_\_ Evaluation: 4 3 2 1

\_\_\_\_\_ 1. Vehicle and/or suspension/steering-related technical service bulletins (TSBs).

A. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

B. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

C. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

D. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

\_\_\_\_\_ 2. Vehicle history of repair. List all suspension/steering-related repairs from customer records or repair order files.

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_ 3. List all suspension/steering-related service precautions as published in service information.

A. \_\_\_\_\_ E. \_\_\_\_\_  
B. \_\_\_\_\_ F. \_\_\_\_\_  
C. \_\_\_\_\_ G. \_\_\_\_\_  
D. \_\_\_\_\_ H. \_\_\_\_\_

\_\_\_\_\_ 4. Determine the location of the following suspension/steering service information and where (books, CD, Web site) it was found.

A. Suspension/steering torque specifications: \_\_\_\_\_ Located \_\_\_\_\_  
B. Alignment specification: \_\_\_\_\_ Located \_\_\_\_\_  
C. Tire information \_\_\_\_\_ Located \_\_\_\_\_  
D. Other (specify) \_\_\_\_\_ Located \_\_\_\_\_