

Steering Problem Diagnosis

Meets NATEF Task: (A4-A-2) Identify and interpret steering concerns; determine necessary action. (P-1)

Name	Date	Time on Task	
Make/Model/Year	VIN	Evaluation: 4 3	2
1. What is the stated custon	mer concern?		
2. Test drive the vehicle ur the customer when the p		and road surface types as stated ck the following.	by
Steers straight? Wanders? Noise during turns of Hard steering when Hard steering when Noise when steering Looseness in steering Lack of steering con Other concerns (des	cold only? raining? OK _ g? OK _		
During turns or During turns or During turns or While driving s Only when driv Only when turn Other (describe	cornering to the right cornering to the left cornering both to the right traight ahead ring on a rough road aing into or out of a driver.	/eway	
5. What action will be need	ded to correct these con	icerns?	