



Vehicle Service Information and TSBs

Meets NATEF Task: (A3-A-2) Research applicable vehicle and service information, such as suspension and steering system operation, vehicle service history, and TSBs. (P-1)

Name _____ Date _____ Time on Task _____

Make/Model/Year _____ VIN _____ Evaluation: 4 3 2 1

_____ 1. Vehicle and/or suspension/steering-related technical service bulletins (TSBs).

A. Topic _____ Bulletin number _____
Problem/correction _____

B. Topic _____ Bulletin number _____
Problem/correction _____

C. Topic _____ Bulletin number _____
Problem/correction _____

D. Topic _____ Bulletin number _____
Problem/correction _____

_____ 2. Vehicle history of repair. List all suspension/steering-related repairs from customer records or repair order files.

_____ 3. List all suspension/steering-related service precautions as published in service information.

A. _____ E. _____
B. _____ F. _____
C. _____ G. _____
D. _____ H. _____

_____ 4. Determine the location of the following suspension/steering service information and where (books, CD, Web site) it was found.

A. Suspension/steering torque specifications: _____ Located _____
B. Alignment specification: _____ Located _____
C. Tire information _____ Located _____
D. Other (specify) _____ Located _____