



Vehicle Service Information

Meets NATEF Task: (A8-A-3) Research the vehicle and service information, vehicle history and TSBs. (P-1)

Name _____ Date _____ Time on Task _____

Make/Model/Year _____ VIN _____ Evaluation: 4 3 2 1

_____ 1. Vehicle and/or electrical-related technical service bulletins (TSBs).

A. Topic _____ Bulletin number _____
Problem/correction _____

B. Topic _____ Bulletin number _____
Problem/correction _____

C. Topic _____ Bulletin number _____
Problem/correction _____

D. Topic _____ Bulletin number _____
Problem/correction _____

_____ 2. Vehicle history of repair. List all repairs from customer records or repair order files.

_____ 3. List all engine performance-related service precautions as published in service information.

| | |
|----------|----------|
| A. _____ | E. _____ |
| B. _____ | F. _____ |
| C. _____ | G. _____ |
| D. _____ | H. _____ |

_____ 4. Determine the location of the following electrical service information and where (books, CD, Web site) it was found.

| | |
|---|---------------|
| A. Spark plug torque specifications: _____ | Located _____ |
| B. Fuel system pressure specifications: _____ | Located _____ |
| C. Charging system voltage specified _____ | Located _____ |
| D. Other (specify) _____ | Located _____ |