

Technical Service Bulletins

Meets NATEF Task: (A6-A-1) Research vehicle service information, vehicle service history and TSBs. (P-1)

Name _____ Date _____ Time on Task _____

Make/Model/Year _____ VIN _____ Evaluation: 4 3 2 1

_____ 1. Technical service bulletins can be accessed through (check all that apply):

_____ Internet site(s), specify _____

_____ Paper bulletins, specify source _____

_____ CD ROM bulletins, specify source _____

_____ Other (describe) _____



_____ 2. List all suspension/steering-related technical service bulletins that pertain to the vehicle being serviced.

Number

Description/Correction

_____ 3. Based on this research, is the information located helpful?

_____ Yes, why? _____

_____ No, why not? _____