



# Vehicle Service Information

**Meets NATEF Task:** (A6-A-1) Research the vehicle and service information, vehicle history and TSBs. (P-1)

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Name \_\_\_\_\_ Date \_\_\_\_\_ Time on Task \_\_\_\_\_

Make/Model/Year \_\_\_\_\_ VIN \_\_\_\_\_ Evaluation: 4 3 2 1

\_\_\_\_\_ 1. Vehicle and/or suspension/steering-related technical service bulletins (TSBs).

A. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

B. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

C. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

D. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

\_\_\_\_\_ 2. Vehicle history of repair. List all suspension/steering-related repairs from customer records or repair order files.

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_ 3. List all suspension/steering-related service precautions as published in service information.

a. \_\_\_\_\_ e. \_\_\_\_\_  
b. \_\_\_\_\_ f. \_\_\_\_\_  
c. \_\_\_\_\_ g. \_\_\_\_\_  
d. \_\_\_\_\_ h. \_\_\_\_\_

\_\_\_\_\_ 4. Determine the location of the following suspension/steering service information and where (books, CD, Web site) it was found.

a. Suspension/steering torque specifications: \_\_\_\_\_ Located \_\_\_\_\_  
b. Alignment specification: \_\_\_\_\_ Located \_\_\_\_\_  
c. Tire information \_\_\_\_\_ Located \_\_\_\_\_  
d. Other (specify) \_\_\_\_\_ Located \_\_\_\_\_