



Identify and Interpret Brake Concerns

Meets NATEF Task: (A5-A-2) Identify and interpret brake system concern and determine necessary action. (P-1)

Name _____ Date _____ Time on Task _____

Make/Model/Year _____ VIN _____ Evaluation: 4 3 2 1

____ 1. Verify the customer's concern regarding brake system performance and identify areas of concern (check all that apply).

- ____ Red brake warning light on
- ____ Amber ABS warning light on
- ____ Noise during braking
- ____ Noise while driving
- ____ Pulling during braking
- ____ Hard brake pedal
- ____ Low brake pedal
- ____ Spongy brake pedal
- ____ Pulsating brake pedal
- ____ Steering wheel vibration
- ____ Other (describe) _____

____ 2. Perform a thorough visual inspection and note any possible problems.

- ____ Tires (all the same brand, size, inflation, and condition)
 ____ **OK** ____ **NOT OK** Describe _____
- ____ Brake fluid (check all that apply)
 ____ **OK** ____ **Dirty** ____ **Low**
- ____ Front disc brakes
 ____ **OK** ____ **NOT OK** Describe _____
- ____ Rear brakes
 ____ **OK** ____ **NOT OK** Describe _____
- ____ Hydraulic lines, parts, and fittings
 ____ **OK** ____ **NOT OK** Describe _____

____ 3. Based on the symptoms and the inspection, what service and/or parts will be needed to restore like-new braking system performance?

