

# Access Service Information

Meets ASE Task: (A8-B-2) P-1 Access and use service information to perform step-by-step diagnosis.

Name \_\_\_\_\_ Date \_\_\_\_\_ Time on Task \_\_\_\_\_

Make/Model/Year \_\_\_\_\_ VIN \_\_\_\_\_ Evaluation: 4 3 2 1

\_\_\_\_\_ 1. What is the name of the name of the service information being used. Check all that apply.

\_\_\_ Mitchell On Demand (Prodemand)

\_\_\_ Alldata

\_\_\_ Vehicle manufacturer specific service information (list). \_\_\_\_\_

\_\_\_\_\_ 2. How is service information accessed in the shop. Check all that apply.

\_\_\_ Desktop computer

\_\_\_ Laptop computer

\_\_\_ Tablet

\_\_\_ Phone

\_\_\_ Other (Describe) \_\_\_\_\_



\_\_\_\_\_ 3. Select a typical fault and then describe where in service information the step-by-step diagnostic procedure is located. Describe \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

