

Step-by-Step Diagnosis

Meets NATEF Task: (A8-B-2) Access and use service information to perform step-by-step diagnosis. (P-1)

Name _____ Date _____ Time on Task _____

Make/Model/Year _____ VIN _____ Evaluation: 4 3 2 1

_____ 1. Check service information and locate three places where a step-by-step diagnostic procedure is shown.

Example 1 – Describe the system or component being diagnosed: _____

Example 2 – Describe the system or component being diagnosed: _____

Example 3 – Describe the system or component being diagnosed: _____

_____ 2. What was the source of the service information? (check those that apply)

___ Internet accessible

___ Factory service information

___ Hard copy service manual

___ Aftermarket service information

___ CD/DVD

___ Other (describe) _____

