



# Vehicle Service Information

Meets NATEF Task: (A8-A-2) Research the vehicle and service information, vehicle history and TSBs. (P-1)

Name \_\_\_\_\_ Date \_\_\_\_\_ Time on Task \_\_\_\_\_

Make/Model/Year \_\_\_\_\_ VIN \_\_\_\_\_ Evaluation: 4 3 2 1

\_\_\_\_\_ 1. Vehicle and/or electrical-related technical service bulletins (TSBs).

A. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

B. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

C. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

D. Topic \_\_\_\_\_ Bulletin number \_\_\_\_\_  
Problem/correction \_\_\_\_\_

\_\_\_\_\_ 2. Vehicle history of repair. List all repairs from customer records or repair order files.

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_ 3. List all engine performance-related service precautions as published in service information.

A. \_\_\_\_\_ E. \_\_\_\_\_  
B. \_\_\_\_\_ F. \_\_\_\_\_  
C. \_\_\_\_\_ G. \_\_\_\_\_  
D. \_\_\_\_\_ H. \_\_\_\_\_

\_\_\_\_\_ 4. Determine the location of the following electrical service information and where (books, CD, Web site) it was found.

A. Spark plug torque specifications: \_\_\_\_\_ Located \_\_\_\_\_  
B. Fuel system pressure specifications: \_\_\_\_\_ Located \_\_\_\_\_  
C. Charging system voltage specified \_\_\_\_\_ Located \_\_\_\_\_  
D. Other (specify) \_\_\_\_\_ Located \_\_\_\_\_