

Chapter 4 Working As A Professional Service Technician

Find the words in the grid. Words can go across, down and in the two forward diagonals.

C R O L E M O D E L T D K R R K T A D V O C A T E
 O D J K K N T X N L C W G Z E D X F L R H T R M N
 R F G D C R Y I K C N C J V T N V F D R R B E P L
 E C W V T T K X N V R B C L Z L E R T R L S C Y N
 C D L X M R X M F F J I R X L P D W L P U Q K R T
 H Q W F M W E R A L O X T A F R Y T A O L X H R H
 A D J Q C D R M P F K R T I O G M X H L N H P V H
 R C O U N S E L O R T S M S C L R E R O P X Q C J
 G C P N J Q M W B V Y E I A X A R P I E N A A Y P
 E U W R X M O F Y R E V R N L A L T K G B O R L C
 R S L G R W V V G M D A T M W E C T N Y C U R T F
 S T Z R N G E Q M A G V N C A E V I H C C K I T S
 E O K D T T A C Y R F K R D R R G A R I B Z C L X
 R M Z N C O N C E R N O N R R G K E L W N N B X T
 V E G T R L D K R M T Z O M A E D E H U L K G B Y
 I R R R N W I Z Q N J C J L L R P W T H A L I V D
 C P T A M V N L E K M L F N O L C L L P R T V N M
 E A M I Q C S M L G M T P R F M C O A F A D I X G
 B Y V N J R P J J W P M I T N L K L R C T R V O M
 A R L E O Z E C M D H A J C Q C V F Q E E K T B N
 Y X T E B J C A Y P P K H H T M H R C B T X Q S K
 T W K Z B G T U M E J R L L V C H V R P N L T V M
 N P W D E C T S R C Y G T E A C H E R Z J N B G G
 M W M C R N B E O R I G I N A L E Q U I P M E N T
 F O R M A L E V A L U A T I O N W L Y C T K W G K

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|-------------------|---------------------|--------------------|
| Advisor | Critical thinking | Remove and replace |
| Advocate | Customer pay | Renewal parts |
| Aftermarket parts | Flagging | Repair order |
| Cause | Formal evaluation | Role model |
| Coach | Informal evaluation | Service bay |
| Concern | Jobber | Stall |
| Core | Mentor | Teacher |
| Core charge | Original equipment | Trainee |
| Correction | Rebuilt | Warehouse |
| Counselor | Remove and inspect | |