

Maintenance and Light Repair Workbook Chapter 2

Name: _____ Class _____ Date: _____
Instructor: _____ Textbook Pages 10-20

Answer the questions and identify the page number that the answer was found in the textbook

1. What is the warranty coverage of the Powertrain Control Module (PCM)? Page ____

2. All of these are activities associated with a new vehicle preparation **EXCEPT**:
 - A. Installing wheel center caps or wheel covers (if used)
 - B. Installing roof racks, running boards, and other dealer-installed options
 - C. Checking and correcting tire pressures
 - D. Changing the oil and oil filterPage ____

3. What is the function of the service advisor in a repair facility? Page ____



4. A parts counter person has all of the following duties **EXCEPT**: Page ____
 - A. Check in delivered parts
 - B. Take inventory
 - C. Wash new cars
 - D. Keep the parts department clean



5. What Is an Entrepreneur?

Page ____

6. A service writer is also known as a _____.

Page ____