

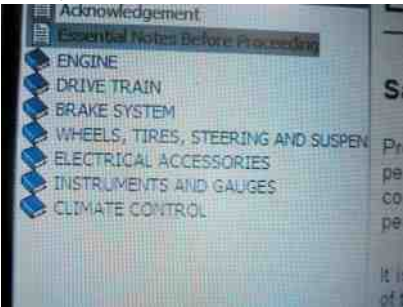






12 SERVICE INFORMATION

FIGURE 12.3 A main menu showing the major systems of the vehicle. Clicking on one of these major topics opens up another menu showing more detailed information.




A screenshot of a digital menu interface. At the top, it says "Acknowledgement" and "Essential Notes Before Proceeding". Below that is a list of vehicle systems, each with a small blue icon to its left: ENGINE, DRIVE TRAIN, BRAKE SYSTEM, WHEELS, TIRES, STEERING AND SUSPENSION, ELECTRICAL ACCESSORIES, INSTRUMENTS AND GAUGES, and CLIMATE CONTROL. The text is white on a dark background.

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12 SERVICE INFORMATION

FIGURE 12.4 Whenever calling a hot line service be sure that you have all of the vehicle information ready and are prepared to give answers regarding voltage readings or scan tool data when talking to the vehicle specialist.



A photograph of a male technician in a light blue uniform shirt and dark pants. He is wearing safety glasses and is looking at a laptop computer. The laptop is on a red stand. He is standing next to a blue car with its hood open. Various tools and diagnostic equipment are visible on the ground and on the car.

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