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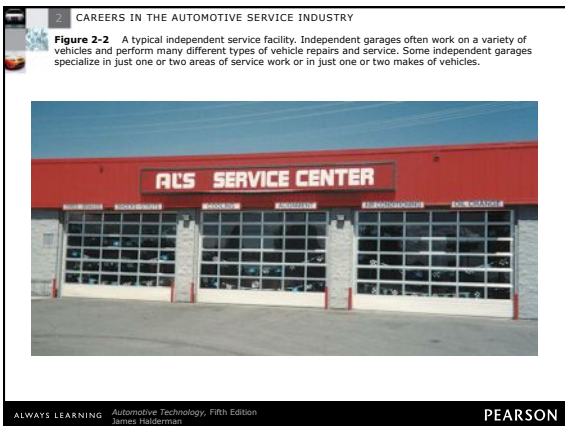
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2 CAREERS IN THE AUTOMOTIVE SERVICE INDUSTRY

**Figure 2-3** This NAPA parts store also performs service work from the garage area on the side of the building.



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**Figure 2-4** Midas is considered to be a specialty service shop.



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**Figure 2-5** A school bus garage is a typical fleet operation shop that needs skilled service technicians.



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**FREQUENTLY ASKED QUESTION**

**What is an Entrepreneur?**

An **entrepreneur** is a person who starts and operates a business. Many service technicians want to eventually own their own shop and become an entrepreneur. However, operating a shop involves many duties and responsibilities that many service technicians lack, including:

- Bookkeeping and accounting skills
- Tax preparation (local, state, and federal)
- Sales tax collection and payment
- Health insurance arrangements for employees
- Unemployment compensation payments
- Workers' compensation payments
- Uniform payment
- Real estate taxes
- Garage keeps liability insurance

While at first it may seem like owning your own shop would be great, a good technician can often make more money, and have fewer headaches, by simply working for someone else.

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**Figure 2-6** Typical work order. (Courtesy of Reynolds and Reynolds Company)

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2 CAREERS IN THE AUTOMOTIVE SERVICE INDUSTRY

**Figure 2-7** Parts counter people need to know many aspects of automotive repair to be effective with customers.

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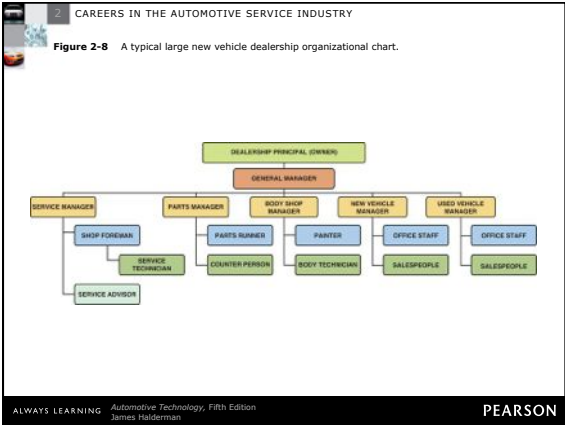
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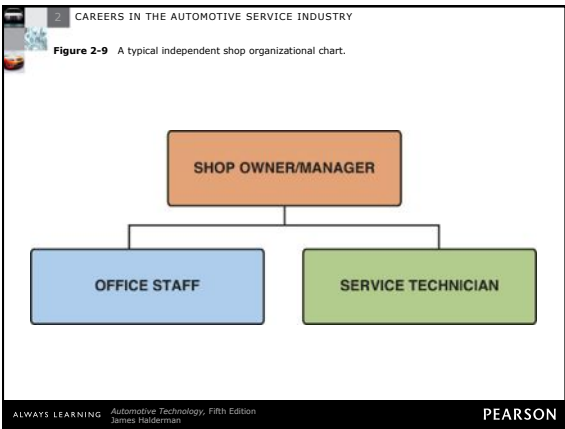
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