

**Wheels:** Ralph asks, “How do you handle an intermittent cruise control on a 1999 Mercury?”

**Halderman:** It is difficult to try to help since you did not identify the model. Mercury makes many different vehicles. I searched for any technical service bulletins and did not find any. I then checked the archives of the International Automotive Technician Network ([www.iatn.net](http://www.iatn.net)) and found two cases that matched your concern. One was on a Mercury Mystique and the problem turned out to be the wiring under the steering wheel called a clockspring. (This vehicle had other concerns so I would not suggest replacing this part based on this letter.) The other case I found involved a Mercury Sable and the fault was in the brake pedal “deactivation switch.” There is a diagnostic procedure specified by Ford Motor Company for this part. I hope this information helpful.

